



SERVICE HOTLINE

REFERENCE NUMBER: 121/2014

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Stock Exchange

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Technical issue experienced on Commodity Derivatives Market

The JSE would like to provide feedback on the technical issue experienced on the Commodity Derivatives market on 02 July 2014.

At approximately 10h45 the JSE detected an issue whereby clients were unable to retrieve their deals, completed orders and active order downloads via the Commodities Derivatives trading engine. The JSE halted all trading activity on the Commodity Derivatives market at 11h00 to investigate the issue.

The root cause of the issue was a JSE internal database transaction which resulted in the disruption of private data dissemination to clients systems. The transaction was terminated and the trading engine restarted.

The market was reopened at 12h20 and trading extended to 15h00 on all Commodity Derivative instruments.

The JSE would like to apologise to all market participants that were affected by this technical issue.

Service:

JSE Commodity Derivatives Market

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact derivative_info@jse.co.za

Issued By:

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